Date: 10/10/23 PCN:885

PRODUCT CHANGE NOTICE

Dear Valued Lantronix Customer,

The purpose of this communication is to inform you of an upcoming change to the following products. This change is part of our effort and commitment to continuous improvement of our products and processes.

Change Type

Software and hardware

Products Affected

Part Number	Description	Old Revision	New Revision
SLSLP400USB-02	SPIDER DUO, LOCAL PORT, REMOTE IP KVM, USB, 21.6" CABLE, ROHS	A11	B12

Software

Lantronix is pleased to announce the release of new and improved Spider refresh Duo application firmware version 5.1.0.0R41. The release supports all features of previous firm ware version, as well as the following differences:

- Factory default sysadmin password.
- CLI "show logs" functionality.
- Sysinfo feature generates ZIP file with System Information
- Firmware Update log
- Virtua Media support
- USB full speed mode and high-speed mode feature

Bug fixes:

- Certificate web page fields can accept IP addresses which didn't happen on previous firmware version.

For customers that would like to take advantage of the new capabilities of firmware version v5.1.0.0R41, the new firmware available for download from our website: http://www.lantronix.com/support/downloads.

Hardware

PCBA layout had been updated and tested to support USB full/high speed mode and Rpiboot feature.

Reason for Change

New firmware and hardware release

Effect of Change on Fit, Form, or Function

There is no fit form function change between 5.0.0.1R4 vs 5.1.0.0R41

Effective Date of Change

This change will go into effect for the listed products build from October 16, 2023 onwards

Lantronix has compiled FAQs associated with this notice.

Q. **How do we know which units are using new hardware and software ?**
A. Those units which ship out under revision B12 will come with new software and hardware version.

Q. **Does new firmware support older hardware version?**
A. No, current hardware version (A11) will not support these new features.

If you have any questions, please contact your sales representative or contact Lantronix Technical Support by submitting a ticket to: https://ltrxdev.atlassian.net/wiki/spaces/LTRXTS/overview